

INFORMATION NOTICE ON COOKIES

The purpose of this information notice is to inform you in a transparent manner about the cookies that are used when you browse our websites and use our mobile applications.

1. What is a cookie?

A cookie is a small text file that a website stores on your computer or mobile device when you visit that website.

Cookies are widely used to operate websites, improve the browsing experience and provide information to website owners.

2. What cookies do we use?

Our websites and mobile applications use the following cookies:

Operating cookies

These cookies are used for technical purposes. They are used to check your browser's technical settings and to save the preferences that you set when you first visited the website. They are designed to ensure that you have the best possible web experience.

These cookies are essential for the operation of our websites. They let you use its main features (e.g. access your R-Net account). Without these cookies, you will not be able to use our websites normally.

Essential cookies R-Net

Nom du cookie	Propriétaire	Finalité
LANGUAGE	Raiffeisen	Keep the client's language
Session_cookie (ex : adc0da268782f662d0daf586f00742b2)	Raiffeisen	How R-Net works
TS[x]	Raiffeisen	Network access monitoring and control
_pk_id	Matomo	Generate statistics on R-Net usage
_pk_ses	Matomo	Generate statistics on R-Net usage
TS017[x]	Matomo	Generate statistics on R-Net usage
f5avraaaaaaaaaaaaaaaaa_session_	Luxtrust	Authentication on R-Net
SsoAllowed	Luxtrust	Authentication on R-Net

TS019[x]	Luxtrust	Authentication on R-Net
LTSSO	Luxtrust	Authentication on R-Net

Essential cookies internet site

Cookie name	Owner	Purpose
__cmpconsent* __cmpiab__cmpccc*__cmpconsent* __cmpcccu*	Consentmanager	Cookie management

Audience measurement cookies

We use cookies in this category to analyse how visitors browse our websites. This data helps us better understand the use of the website, especially the profile of visitors, how they arrived on the website (e.g. direct access or via a search engine), which pages they are looking for, how long they stay on the site, etc. We can thus optimise and improve the website and the services offered. These statistics are compiled using Matomo.

Cookies that require consent

Cookie name	Owner	Purpose
_pk_ref _pk_cvar _pk_id _pk_ses _pk_hsr TS[x]	Matomo	Generate statistics on the use of the www.Raiffeisen website

Cookies Social Media site internet

Nom du cookie	Propriétaire	Finalité
_Secure-YNID _Secure-Rollout_Token Visitor_Info1_live Visitor_Privacy_Metadata YSC	Youtube	Viewing and playing videos on the website

3. How to manage your cookies

Our website do not place any cookies on your device until you have given your consent via our Cookie Manager.

When a user visits one of our websites for the first time, they are informed about the use of cookies by means of a specific banner. The user is then asked either to accept the placing of all cookies included on the website pages that they visit or to set personalised cookie preferences.

You can change your cookie preferences at any time via the "Manage my cookies" button.

You can also configure your browser to accept all cookies, to reject all cookies, to notify you when a cookie is issued, inform you about its duration and content and let you refuse to accept it on your device, and to delete cookies periodically. Please note, however, that if you disable all cookies, some features of our websites or online applications will no longer work properly.

For more information on cookie settings on the main web browsers, please refer to the documentation provided by the browser publishers.

4. How long your preferences are retained

Your cookie preferences are retained for 13 months.

For more information on the processing of your personal data, please consult the Information Notices in the Data protection section of our websites.