



Fee Information Document



Raiffeisen

Name of the account provider: Banque Raiffeisen

Account name: OPERA

Date: 01/03/2024

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the OPERA regulation which can be consulted on the website www.raiffeisen.lu.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
<p>Bundled offer of services « OPERA » composed of:</p> <p>OPERA is an offer only available to Raiffeisen members.</p> <p>Collect OPERA points by calling on Raiffeisen to manage your savings or finance your projects.</p> <p>Use your OPERA points to:</p> <p>1.) pay part or all of your fees for</p> <ul style="list-style-type: none"> • debit card V PAY • credit card Visa Basic • credit card Visa Classic • credit card Visa Gold • credit card Visa Platinum <p>2.) do a good deed by contributing to the charity donation made by Raiffeisen</p> <p>3.) have a tree planted by one of Raiffeisen's partners</p>	<p>Monthly fee : free of charge</p> <p>Total annual fee: free of charge</p>

<p>4.) build up your, your children's or grand-children's savings even faster by:</p> <ul style="list-style-type: none"> • a payment into an R-PlanInvest contract • a payment into a Green Code Kids savings account (0-12 years) • a payment into a Green Code 12-18 years savings account 	
<p>5.) swap your OPERA points for:</p> <ul style="list-style-type: none"> • cinema tickets (Green Code clients only) • POST Telecom gift vouchers 	
<p>Online banking</p>	<p>free of charge</p>
<p>Account statement</p>	<p>Digital via Online banking R-Net free of charge</p> <p>Sent by mail</p> <ul style="list-style-type: none"> - Standard rate postal charge - Monthly statement for customers born before 1955 free of charge
<p>Maintaining the account</p>	<p>Account balancing: Quarterly 5 € Annual fee 20 €</p>
<p>Payments (excluding cards)</p>	
<p>Direct debit</p>	<p>free of charge</p>
<p>Standing order</p>	<p>to a Raiffeisen or POST account free of charge</p> <p>to another bank: considered as an electronic SEPA credit transfer 5 free of charge / month, additional: 0.75 € / credit transfer</p>

Credit transfer	Paper-based credit transfer Raiffeisen	
	- to an account with identical client reference number	free of charge
	- to a third party account for clients born before 1955	free of charge
	- to a third party account for clients born as of 1955	1.00 €
	Paper-based credit transfer to another bank	
	- SEPA countries in € for clients born before 1955	5 free of charge / month, additional: 2.00 € / credit transfer
	- SEPA countries in € for clients born as of 1955	2.00 €
	- Non-SEPA countries or SEPA countries in another currency	0.20 % (min. 9 €, max. 250 €)
	Electronic credit transfers	
	- to a Raiffeisen or POST account	free of charge
	- to another bank in a SEPA country in €	5 free of charge / month, additional: 0.75 € / credit transfer
	- Non-SEPA countries or SEPA countries in another currency	0.20 % (min. 9 €, max. 250 €)
Cards and cash		

Providing a debit card	V PAY	20 € (Payment possible with OPERA points)
Providing a credit card	Visa Basic	20 € (Payment possible with OPERA points)
	Visa Classic	22 € (Payment possible with OPERA points)
	Visa Gold	65 € (Payment possible with OPERA points)
	Visa Platinum	120 € (Payment possible with OPERA points)
Cash withdrawal	Cash withdrawal at counter in € or foreign currencies	
	- standard rate	3 €/with-drawal
	- for customers born before 1955	free of charge
	Cash withdrawal with debit card at ATM	
	- Raiffeisen and Post	free of charge
	- other banks in Luxembourg or in the European Union	1.50 €
	- outside the European Union	4 €

	Cash withdrawal with credit card at ATM	2.50 € +2 % of the withdrawal amount
Overdrafts and related services		
Arranged overdraft	Administrative fee	free of charge
	Debit interest	
	- Arranged overdraft with securities	7,35 %
	- Arranged overdraft without securities	8,85 %
	- Arranged overdraft linked to a card	9,00 %
Other services		