

Your first steps with LuxTrust Mobile

Before you start you will need



Smartphone

iOS (11.0) or Android smartphone, with App Store or Google Play account



LuxTrust Codes

UserID, Password and Challenge sent to you via SMS



Activation Code

Defined during the order or provided by your bank

How to activate LuxTrust Mobile?



1. Download and install LuxTrust Mobile



2. Run LuxTrust Mobile



3. Enter the UserID received by SMS



6. Optional: You can open LuxTrust Mobile using Biometrics (Face ID, Touch ID, etc.) instead of your PIN code



5. Define a PIN code to open your app



4. Enter the Activation Code



7. Answer to the security questions



8. Enter the initial Password received by SMS and define your personal Password



Voilà, you are ready!

How to use your LuxTrust Mobile?

Scan Mode



Scan the QR code displayed on the computer screen which will automatically generate an OTP (one time password) that you can use to access an online application.

Push Notification Mode



LuxTrust Mobile allows partner websites to send you a notification asking you to validate a specific transaction. Your approval seals the deal!

App2App Mode



LuxTrust Mobile is interoperable with other partner mobile apps to ease your access.



Support & Service

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