

Raiffeisen

## **Fee Information Document**



Name of the account provider: Banque Raiffeisen

**Account name: OPERA PLUS** 

**Date:** 01/07/2022

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here.
   Full information is available in the OPERA regulation as well as in the OPERA PLUS Fact sheet which can be consulted on the website www.raiffeisen.lu.
- A glossary of the terms used in this document is available free of charge.

Service	Fee	
General account services		
Bundled offer of services « OPERA PLUS» composed of:  Condition : Client and Raiffeisen member	Monthly fee : 10.75 € (payment possible with OPERA points)	
Collect OPERA points by calling on us to manage your savings or finance your projects, and pay part or all of your monthly OPERA PLUS fee with your OPERA points.	Total annual fee:  129€ (payment possible with OPERA	
Maintaining the account - Quarterly account balancing on main current account free of charge	points)	
Providing a debit card V PAY free of charge		
Providing a credit card Visa Gold free of charge		
Providing a debit card V PAY and providing a credit card Visa Gold for the 2 <sup>nd</sup> account holder for an additional fee of 2.50 € / month (payment possible with OPERA points)		

1 cash withdrawal at an ATM of another bank per month included		
Electronic credit transfers SEPA free of charge – main client reference number		
Paper-based credit transfer to other Raffeisen accounts free of charge		
5 paper-based credit transfers in € to other banks, SEPA countries / month free of charge		
25% of processing fees for personal loans and mortgages		
20% of the annual safe deposit box fee		
20% of the R-PlanInvest subscription fee		
20% of the R-Pension subscription fee		
10% of the R-Invest annual fee		
10% of the R-Gestion annual fee		
10% of the R-Conseil annual fee		
No card blocking fee and no card replacing fee		
Online banking		free of charge
Account statement	Digital via Online banking R-Net	free of charge
	Sent by mail	charge
	- monthly	free of charge
	- other frequencies	postal charge
Maintaining the account	Account balancing for main account: Quarterly	free of charge
	Annual fee	free of charge
	Other accounts:	_
	Quarterly Annual fee	5 € 20 €

Payments (excluding cards)		
Direct debit		free of charge
Ctonding and a	to a Daiffeigen on DOCT account	_
Standing order	to a Raiffeisen or POST account	free of charge
	to another bank: considered as an electronic SEPA credit transfer	free of charge for main client reference number
Credit transfer	Paper-based credit transfer Raiffeisen - to an account with identical client reference number	free of charge
	- to third party account	free of charge
	Paper-based credit transfer to another bank	
	- to SEPA countries in €	5 free of charge / month, additional: 1.50 € / credit transfer
	Non-SEPA countries or SEPA countries in another currency	0.20 % (min. 9 €, max. 250 €)
	Electronic credit transfers - to a Raiffeien or POST account	free of charge
	<ul> <li>to another bank in a SEPA country in € - main client reference number</li> </ul>	free of charge
	<ul> <li>to another bank in a SEPA country in € - other client reference numbers</li> </ul>	5 free of charge / month, additional: 0.75 € / credit

		transfer
	Non-SEPA countries or SEPA countries in another currency	0.20 % (min. 9 €, max. 250 €)
Cards and cash		
Providing a debit card	V PAY	free of charge
Providing a credit card	Visa Basic Visa Classic Visa Gold Visa Platinum	17 € 22 € free of charge 120 €
Cash withdrawal	Cash withdrawal at counter in € or foreign currencies	free of charge
	Cash withdrawal with debit card at ATM - Raiffeisen and Post	free of charge
	other banks in Luxembourg or in the European Union	1 free of charge / month, additional 1.50 €
	- outside the European Union	4€
	Cash withdrawal with credit card at ATM	2.50 € +2 % of the with- drawal amount
Overdrafts and related service	es es	
Arranged overdraft	Administrative fee	free of charge
	Debit interest - Arranged overdraft with securities	4,00 %
	<ul> <li>Arranged overdraft without securities</li> </ul>	5,50 %
	<ul> <li>Arranged overdraft linked to a card</li> </ul>	9,00 %

Other services	