



Our credit cards:
guarantees you can rely on



Raiffeisen
Naturally my bank

www.raiffeisen.lu





The many benefits of Raiffeisen credit cards

Turn your dreams into reality with Raiffeisen credit cards. Benefit from a range of guarantees when buying online or in stores around the world. Enjoy real peace of mind when you travel as you are protected by additional cover. It's reassuring to have so much support.

The **RAIFFEISEN mastercard Web** benefits*

The mastercard Web, a greater security for your online purchases.

BUYER INSURANCE

- Two years' warranty on top of the manufacturer's guarantee
- Protection from theft or accidental damage affecting your purchases within 90 days
- Delivery insurance for goods purchased online

The **RAIFFEISEN VISA Classic** benefits*

The VISA Classic card, for greater security whenever you buy.

BUYER INSURANCE

- Two years' warranty on top of the manufacturer's guarantee
- Protection from theft or accidental damage affecting your purchases within 90 days
- Delivery insurance for goods purchased online

ards



The **RAIFFEISEN mastercard Gold** benefits*

For full peace of mind when you travel and buy, you can trust your mastercard Gold.

BUYER INSURANCE

- Two years' warranty on top of the manufacturer's guarantee
- Protection from theft or accidental damage affecting your purchases within 90 days
- Delivery insurance for goods purchased online

TRAVEL INSURANCE

- Trip cancellation or interruption cover
- Assistance during a trip abroad:
 - Reimbursement of the additional charges incurred if a journey is delayed by a strike, disaster or another unforeseen event
 - Reimbursement of the expenses incurred to purchase essential items in the event of loss or destruction of luggage
 - Cash advance to cover expenditure in the event of an unforeseen emergency
 - Visit from a household member in the event of hospitalisation
 - Coverage of the cost of early return in the event of death or serious illness of a family member
 - Repatriation in the event of illness or injury
 - Coverage of search and rescue costs
 - Coverage of a lawyer's fees in the event of legal action abroad
 - Sending of vital medication
 - Medical information in the event of an emergency
 - Cash advance to cover bail in the event of legal action abroad
- Death and permanent disability cover

The **RAIFFEISEN VISA Premier** benefits*

VISA Premier, the premium card par excellence.

BUYER INSURANCE

- Two years' warranty on top of the manufacturer's guarantee
- Protection from theft or accidental damage affecting your purchases within 90 days
- Delivery insurance for goods purchased online

MOBILE PHONE THEFT INSURANCE

- If your mobile phone is stolen, refund of the replacement cost


TRAVEL INSURANCE

- Reimbursement of costs in the event of cancellation or interruption of a trip
- Assistance during a trip abroad:

In addition to the 'travel' benefits that come with mastercard Gold, the VISA Premier card also offers:

- Coverage of the cost of repatriating a vehicle, luggage and pets in the event of death or serious illness of a family member
- Reimbursement of the medical costs paid abroad after an accident or illness during the trip
- Reimbursement of the fees for descent by sledge in the event of a skiing accident
- Extended stay if you are unable to make the return journey
- Home assistance:
 - Reimbursement of the ambulance costs for transport home
 - Emergency locksmith service
 - Help with housework and childcare in the event of an accident
- Death and permanent disability cover

contactless credit cards:

Banque Raiffeisen credit cards can be used for *contactless* payments: in other words, you no longer need to insert your card in the payment terminal if it displays the logo .

In Luxembourg, you can use your *contactless* credit card, regardless of the amount.

For purchases:

- ≤ 25 EUR: no PIN code is required
- > 25 EUR: your PIN code will be required

As a security measure, you may be asked for your PIN code from time to time.

Maximum cover per card:

	MASTERCARD Web	VISA Classic	MASTERCARD Gold	VISA Premier
Internet delivery	500 EUR / claim 500 EUR /year	500 EUR / claim 500 EUR /year	500 EUR / claim 500 EUR /year	1 500 EUR / claim 1 500 EUR /year
Buyer protection	1 000 EUR / claim 2 000 EUR /year	1 000 EUR / claim 2 000 EUR /year	1 000 EUR / claim 2 000 EUR /year	2 500 EUR / claim 5 000 EUR /year
Extended warranty	1 000 EUR / claim 2 000 EUR /year	1 000 EUR / claim 2 000 EUR /year	2 000 EUR / claim 4 000 EUR /year	3 000 EUR / claim 5 000 EUR /year
Mobile phone theft				500 EUR / claim 500 EUR /year
Travel cancellation			5 000 EUR / claim 5 000 EUR /year	7 500 EUR / claim 7 500 EUR /year
Personal assistance			YES	YES
Death + permanent disability cover		100 000 EUR	200 000 EUR	250 000 EUR

* Concerning the details of these offers, the general terms and conditions apply. For more information on our credit cards, visit www.raiffeisen.lu or your nearest Raiffeisen branch. Subject to acceptance of your application.

In the event of theft or loss of your credit card or disclosure of your PIN code, please call **SIX Payment Services** immediately on:

+352 49 10 10

(service available 24/7)

Our branches

Alzingen 24 50-71 60	Lux-Ville 24 50-21 00
Bascharage 24 50-41 00	Mamer 24 50-63 00
Bertrange 24 50-63 30	Marnach 24 50-52 50
Bettborn 24 50-42 00	Mersch 24 50-13 80
Bettembourg 24 50-11 00	Mondorf-les-Bains 24 50-53 00
Diekirch 24 50-43 00	Niederanven 24 50-51 00
Differdange 24 50-19 00	Noerdange 24 50-61 00
Dudelange 24 50-71 00	Pétange 24 50-17 00
Echternach 24 50-49 30	Redange/Attert 24 50-60 40
Esch/Alzette 24 50-14 00	Remich 24 50-70 00
Ettelbruck 24 50-31 00	Saeul 24 50-60 70
Feulen 24 50-43 30	Sandweiler 24 50-51 50
Grevenmacher 24 50-38 00	Soleuvre 24 50-41 20
Junglinster 24 50-49 00	Steinfort 24 50-63 70
Kayl 24 50-71 40	Strassen 24 50-16 00
Leudelange 24 50-67 00	Walferdange 24 50-15 00
Lux-Gare 24 50-66 00	Wasserbillig 24 50-38 50
Lux-Kirchberg 24 50-18 00	Weiswampach 24 50-52 70
Lux-Limpertsberg 24 50-12 00	Wiltz 24 50-44 00
Lux-Merl 24 50-68 00	Wincrange 24 50-52 00